

Escalation Matrix

Details of Contact Person	Address	Contact No. Email Id	Working Hours
Customer care Drashan Raval	19-20-21 3 rd Floor Narayan Chambers B/h Patang Hotel Ashram Road Ahmedabad- 380009	079 - 26575105 Support@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
Head of Customer care Nilesh Kapuriya		079 - 26575106 Info@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
Compliance Officer Nilesh Kapuriya		079 – 26581329 Compliance.ex@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
CEO Mr. Baldev Manubhai Patel		079 – 26581330 Baldev@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

BSE	https://bsecregs.bseindia.com/ecomplaint/firmInvestorHome.aspx
NSE:	https://investorhelpline.nseindia.com/NICEPLUS
MSEI:	https://www.msei.in/Investors/Introduction
MCX	https://www.mcxindia.com/Investor-Services
NSDL:	epass.nsdl.com/complaints/websitecomplaints.aspx
SEBI	https://scores.sebi.gov.in/

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange/Depository portal.