

Escalation Matrix

| Details of Contact Person | Address | Contact No. Email Id | Working Hours |
|---|--|--|---|
| Cutomer care Drashan Raval | 19-20-21 3 rd Floor Narayan Chambers B/h Patang Hotel Ashram Road Ahmedabad- 380009 | 079 - 26575105 Support@amrapali.com | Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm |
| | | | Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm |
| Head of Customer care Nilesh Kapuriya | | 079 - 26575106 Info@amrapali.com | Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm |
| | | | Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm |
| Compliance Officer Nilesh Kapuriya | | 079 – 26581329 Compliance.ex@amrapali.co m | Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm |
| | | | Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm |
| CEO Mr. Baldev Manubhai Patel | | 079 – 26581330 Baldev@amrapali.com | Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm |
| | | | Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm |

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

| BSE | https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx | |
|-------|---|--|
| NSE: | https://investorhelpline.nseindia.com/NICEPLUS | |
| MSEI: | https://www.msei.in/Investors/Introduction | |
| MCX | https://www.mcxindia.com/Investor-Services | |
| NSDL: | epass.nsdl.com/complaints/websitecomplaints.aspx | |
| SEBI | https://scores.sebi.gov.in/ | |

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange/Depository portal.

Regd. Office:

Corporate Member: NSE/BSE/MSEI/MCX

(Capital Market / F&O / Currency and Commodity Segment / Commodity Exchange)

Correspondence/Corporate Office:
19-20-21, Narayan Chambers,

Unit No. PO5-02E, 5th Floor, Tower A, WTC Gift City,

Gandhinagar-382355, (Gujarat.) E-mail: acfsl@amrapali.com / www.amrapali.com